



# Global Rollout of SAP SuccessFactors Employee Central in 22 Countries

## Executive Summary

After evaluating their current HCM solution, our client, an entertainment technologies company, looked to standardize business processes around the globe with SuccessFactors Employee Central (EC). After implementing Employee Central with Hula Partners, they are now able to run their business consistently with reliable data while incorporating information across all 22 countries including their contingent workforce.

## Challenges

With their expanding global presence and utilization of a strong contingent workforce, the current legacy SAP HCM on-premise solution was no longer meeting core HR business requirements. They required a global solution with lower administrative costs and more consistent processes across all 22 countries. They also needed a more comprehensive solution for their large contingent workforce which provides more controls and visibility.

## The Solution

Hula Partners was chosen to build a strategic roadmap and implementation plan in order to support all requirements for a successful “Big Bang” EC implementation. The project included a full global implementation of Employee Central along with key integrations across multiple applications and technical platforms.

## The ROI

After the project go-live in February 2017, they have seen improvements in their administrative costs, business processes, but most notably in the employee user experience and satisfaction. With a cloud solution, administrative costs and manual efforts have reduced significantly, while consistency and reliability of data has increased. User experience has improved immensely where all managers and employees can navigate the HR system with ease.

